

The Inn at Essex **Fax**

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To: Bonnie Longbotham
From: Linda Seville
Date/Time: Monday, April 20, 1998 / 1:09PM
Subject: A Job Well Done!
Pages: 1, including this

Bonnie,

I wanted to thank you very much for the unbelievable effort that you have put into making our marketing pieces come together. I know that we have put you to the test because of the countless changes, adding pieces and wanting things at the last minute. However, through it all - including your office move- each piece has been just great and in fact, has exceeded our expectation. I appreciate your dedication to having nothing less than a perfect job and for you and Matt being so pleasant to work with. Our business prides itself on offering our customers a quality product and service. The fine work that your company does for us helps us protect that image.

I just wanted to thank you driving out of your way to come and check the "match print" for the corporate piece today and everything else that you and Matt have done to make our jobs and lives easier.

Best regards,

Linda Seville
Director of Marketing